

Melody Curlington and Miguel Sanchez

2133 Hillsdale, Shelby Township, MI 48316

(248) 251-4081

When we first received a letter about the new meters, we called to go with the opt out option. We were very clear that we were willing to pay extra and we preferred to keep our analog meter. Several months later, a large man came to the house about installing the meter in which we refused installation at that time. We asked him to leave immediately when he argued about having the right to shut off power at any time. We had opted out and what he said made no sense. (My children to this day are worried if they see a DTE truck in our neighborhood).

In October we received a letter stating they had made attempts to contact us, but since we made contact to opt out, this made no sense. They had certainly heard from us. We remember spending many hours on the phone holding in order to opt out. There was also mention of a \$50 gift card for arranging for the "upgrade".

October 31, I came home to a letter informing me that our electric had been interrupted for refusing access to their metering equipment. Again, the letter mentions an opt out option that we had chosen from the start. I, in fact, had service. In order to shut off my power, they would have to shut off my whole street's power. As I have small children and it was very cold weather at this time, I knew they only wanted to bully me into "seeing things their way" or freeze. I asked to be notified when they were installing, but no such luck. I have no proof that my meter is actually the opt out meter or the regular meter. I would like to know if it is emitting frequencies.

This month, I received a gift card. No idea why they want to thank me after bullying me. I don't want their gift card.

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

October 17, 2017

IMMEDIATE REPLY REQUESTED

**MIGUEL SANCHEZ
2133 HILLSDALE
SHELBY TOWNSHIP, MI 48316-1236**

Regarding: 2133 HILLSDALE, SHELBY TOWNSHIP 48316-1236
Meter Number: 4797826

Dear : MIGUEL SANCHEZ

We have made several attempts to contact you to gain access to our metering equipment in order to upgrade our electric meter. We have not received a response to the previous correspondence we sent you. Therefore, we will proceed with exercising our right to **disconnect your electric service.**

Please be advised that the electric service is scheduled for disconnection on or after October 23, 2017.

If your service is disconnected, then you may be required to pay a reconnection fee in order to reinstate service at the aforementioned address.

To prevent interruption of your electric service, you must contact us **immediately** at **313-235-4009** to arrange to have the meter upgrade completed. Our office hours are Monday - Friday from 8:30 a.m. to 4:30 p.m.

Special short time offer for those that call now! Given that we are near the end of our installation program, if you call us prior to October 18, 2017 to arrange for the meter upgrade, once the meter upgrade has been completed, you will receive a \$50 gift card as our way of saying thank you for being a valued DTE Energy customer.

If you would like to enroll in our Opt-Out Program, then please make us aware of that decision when you contact us. This program allows for a **non-transmitting, (radio off)** advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is **not optional**. It is a requirement that you must comply with based on the terms under which you take service from DTE Electric.

Please give this matter your prompt attention and thank you for being a valued DTE Electric customer.

Sincerely,

DTE Electric

Estimated
House Bill 4220

Tom McMillan (You Tube)

DTE Energy Company
One Energy Plaza, Detroit, MI 48226-1221



DTE Energy

IMMEDIATE REPLY REQUIRED

Ref. Calbeck

(248) 495-2541

October 31, 2017

Registered

Dear: DTE Energy Customer

Your electric service has been interrupted for refusing access to our metering equipment. Please allow access and call us at 1-800-441-6698 and select prompt #2 to arrange to have the new advanced meter installed and for power restore. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m. and Saturday and Sunday from 8:30 a.m. to 4:30 p.m.

During recent visits to the above address, access was denied for us to access to our metering equipment. Michigan Public Service Commission Rule **460.137**. The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or replacement of equipment that is installed upon the premises, or for the removal of a meter. For these reasons, your electric service has been disconnected. You may be required to pay a reconnect fee to have your service restored.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us and a non-transmitting advanced meter will be installed.

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

Thank you for being a valued DTE Electric customer.

Sincerely,

DTE Energy